Non-Executive Report of the:

Health Scrutiny Subcommittee

5 March 2018



Report of: Tower Hamlets CCG, Barts Health Trust, East London Foundation Trust, LBTH

Patient Voice and Engagement

Originating Officer(s) Michael Keating

1. Summary

This report provides a summary of how effectively key health and social care organisations in the borough engage with service users and respond to their views.

2. Recommendations:

The HSC Committee is recommended to:

 Note the report and presentation, and identify ways key health and social care organisations could improve their engagement with service users.